



Operation Encompass

Frequently Asked Questions

Over the course of the briefings delivered across the authority, a number of questions have arisen repeatedly. We have put together a list of the most frequently asked questions that you may find useful.

Q: Will I still get an Encompass Notification if a child is not present at the incident?

A: Yes, however in other authorities the officers are given a degree of discretion based on their assessment of what they have found / been told when attending the incident. If the child(ren) were not present when the incident occurred, an email wouldn't routinely be sent. In Bury we will do this differently as children are ordinarily present in the home and recognise the possible impact of the aftermath of the incident will have on children. So we have instructed the Police to send out all notifications if children ordinarily reside in the address.

Officers will only email in respect of DV incidents, not other types of crime or incident

Q: Will schools receive Encompass Notifications throughout the school holidays?

A: Yes

Q: What happens if I get a notification meant for another school?

A: If this happens please forward as soon as possible to Earlyhelp@bury.gov.uk

Q: Will the notifications include children in Early Years provision if that provision was set within a school?

A: Yes, if the officer established that the child was in provision at that school he/she wouldn't distinguish between nursery or mainstream schooling

Q: What happens if the child who is subject to a notification has siblings at other schools?

A: Usually, the officer will glean this information when attending the incident and completing his/her recording, if so, the email will be sent to all schools they are told about (assuming they are on their list as engaging)

Q: What if those children are in school in neighbouring boroughs?

A: If this happens please forward as soon as possible to Earlyhelp@bury.gov.uk

Q: What are the routes into services and support for families should a parent disclose at school?

A: Bury has developed the Bury directory to include services and support networks for families that require support around Domestic Abuse:
<https://www.theburydirectory.co.uk/kb5/bury/directory/home.page> Contact may also be made with the MASH or with Early Help via their usual contact details.

Q: What support is available for the Key Adults and other school staff who are dealing with the notifications and supporting children?

A: In the first instance follow your schools Safeguarding Procedures and internal policies. It is the role of the DSL/Head Teacher to ensure appropriate supervision and support is offered to all involved with the notifications. Support can be provided by The Domestic Abuse project and the Lead Officer for Safeguarding in Education within the local authority.